

NAME OF SCRUTINY COMMITTEE	Services Scrutiny Committee
DATE OF MEETING	20 June 2013
TITLE OF ITEM	Possible scrutiny review – home care / day care
CABINET MEMBER	Councillor R H Wyn Williams

1.0. Background

- 1.1 In one of its preparatory meetings, the Committee's members have expressed an interest in undertaking a review in the fields of Home Care and Day Care, with the exact scope to be discussed. It was noted specifically that members were keen to dispel any concerns that there is not always sufficient choice of various services, and that there is not always sufficient supply of services in all parts of the county.
- 1.2 The purpose of this report, which is to be presented in the meeting alongside a verbal presentation by Senior Managers from the Housing, Social Services and Leisure Department, is to inform members of the redesign and development work which is already underway in the fields of Home Care and Day Care.
- 1.3 By sharing the relevant information with the members, the intention is to ensure that the timing and brief for any review are completely appropriate and unambiguous, with the aim of leading to the best possible results for adults in Gwynedd.

2.0 Older People Commissioning Plan 2011-16

- 2.1 The Gwynedd Older People's Commissioning Plan for the period 2011 to 2016 was adopted by the Council's Board in January 2012. In summary, this is what is contained within the plan :
- An analysis of the needs of older people in Gwynedd, in terms of the nature of services and quantities / numbers
 - The vision, outlining how we wish to see these needs being met
 - A summary of the services that were provided internally or procured by the Council at the time the plan was written, and the intentions in terms of providing / procuring over a period of 5 years
 - A summary of the budget for related services and an analysis of the budgetary split between different types of services over a 5 year period.
- 2.2 A copy of the plan is available on the council's website by following this link: http://www.gwynedd.gov.uk/upload/public/attachments/1147/older_people_commissioning_plan_20112016.pdf The verbal presentation during the meeting will refer

specifically to the vision (page 1), the model for mapping needs and resources (page 24) and the action plan (page 27).

- 2.3 It can be seen from the commissioning plan that Council officers and members have recognised the need to make changes in the fields of home care and day care.

3. Reviews that are underway

- 3.1 During the meeting, more details will be available about the work that is underway to review services for older people, especially in terms of home care and day care (as these are the areas members have shown a particular interest in reviewing).

- 3.2 Day Care comes within the scope of the Transforming Services for Older People project, a project which has existed for some time and which includes a review of residential and community care.

- 3.3 Gwynedd Council's Strategic Plan 2013-21-17 includes, under the 'Care, Health and Wellbeing' heading, priority GOF1 : 'Responding Better to the Needs of Vulnerable People to Ensure Sustainable Care Services', a commitment to deliver on the project for Transforming Services for Older People. This is what is said specifically about what is to be delivered during 2013/14 in terms of Day Care:

- Agree on a plan which meets the day care needs of older people, including work opportunities / voluntary work / socialising / personal care and intensive care
- Identify day care options for Maesincla Caernarfon
- Develop a work programme jointly with Betsi Cadwaladr University Health Board to deliver specialised dementia day care.

- 3.4 Home care is not subject to a specific review as part of the above project, but it is continually developed and monitored by the team responsible for contract monitoring with the support of the brokerage team. By means of a strong working relationship with our internal and external providers, it is ensured that any matters relating to quality, needs or the location of services are discussed and resolved as appropriate. We will continue to develop in line with the intentions within the Commissioning Plan, and revise those intentions as up to date information becomes available about quality, unit costs and market strengths.

4. The way forward

- 4.1 On the basis of the information presented in this report, the Older People's Commissioning Plan 2011-2016 and verbally in the meeting, the hope is that a constructive discussion can be had about the scope of any scrutiny review, and the most appropriate timing for such a review.